

## A: AC Schnitzer warranty conditions for BMW, BMW M und MINI cars 2 years warranty - inclusive !

### §1 Scope of Warranty

The warranty covers the parts listed below from the assemblies also listed below:

<b>Engine:</b>	Cylinder block, camshaft, tappets, valve rocker, timing gear, intake manifold, exhaust manifold, cylinder head, cylinder head gasket, pistons, rings, con-rods, valves, valve guides, carburettor, crankshaft, crank case, oil cooler, sump, oil pressure switch, oil pump, air flow meter, air mass meter, sensors, bearings, fuel preparation system.
<b>Turbo:</b>	Turbo, G-charger, compressor, intercooler.
<b>Exhaust system</b>	Diesel particle filter
<b>Manual transmission:</b>	All associated parts including pinions, selector forks, slide collar, drive shaft, main shaft. Excluding: casing.
<b>Automatic transmission:</b>	All associated parts including shafts, planet gears, shims, bands, valves, oil pump, regulator, safety valves.
<b>Power transmission shafts:</b>	All parts listed under "Manual and Automatic Transmissions" including prop shafts, axle drive shafts, electronic control modules.
<b>Axle:</b>	All associated lubricated parts including differential and pinion.
<b>4 x 4:</b>	Transfer box, viscous coupling, limited slip differential.
<b>Brakes:</b>	Servo pump, brake force amplifier, master cylinder, vacuum pump, wheel brake cylinders, brake force regulator, brake force limiter, ABS, ABS control module, ABS sensors.
<b>Suspension:</b>	Upper and lower control arms, axles and mountings, steering swivel pins and rings, suspension arm rings.
<b>Electrical system:</b>	Alternator, starter, wiper motor, sliding roof motor, door central locking motor, electric fan motor, engine control module, ignition coils, window lifter motors.

The warranty applies to all vehicles with a total weight of up to 3500 kg except:

- lease cars
- driving school vehicles
- emergency vehicles
- ambulances
- vehicles intended for professional mass transport
- police cars or other vehicles intended for particular uses such as fire appliances
- vehicles which participate in competitions, rallies or races of any type or qualifying for these or which undergo inspection runs
- vehicles used by the Army or Civil Defence Service
- vehicles with a new value (list price) over 200.000,00 EUR gross

### §2 Content of Warranty, Exclusions

1. If one of the warranted parts loses its function directly within the agreed warranty period and as a result a repair is required, the policy holder has a claim to reimbursement of costs for the repair of the damage covered to the extent specified in these conditions.
2. The present agreement comes off only if all following data are sent back to the guarantor and the guarantor confirms the conclusion of the contract. The warranty lapses on changes to or work on the components supplied by the warrantor.
3. The warranty does not cover all cases of damage, breakdown or defects in the vehicle which, irrespective of co-operative causes, are attributable to:
  - a) external factors, in particular accidents or other elementary events of all types (including excessive cold or heat, flooding, hail etc.);
  - b) normal wear;
  - c) incorrect installation;
  - d) overload of the engine (this does not include permanent use of the engine in the upper operating range of the vehicle concerned);
  - e) exceeding of the permitted axle or towing loads established by the vehicle manufacturer;
  - f) use of an item known to require repair unless the damage can be proven to have no causal relation with the need for repair or the item had been repaired at least provisionally at the time of damage;
  - g) an error by the vehicle user, e.g. failure to observe display instruments (temperature gauge, oil pressure gauge, check lamps, boost gauge);
  - h) failure to observe the specified tyre dimensions and diameters etc. (on 4 x 4 vehicles);
  - i) use of unsuitable fuel;
  - j) failure to fit an additional oil cooler when towing, where this measure is stipulated by the vehicle manufacturer for towing (applies to damage to automatic transmissions);
  - k) cracking of a hose or gasket in the oil or cooling system (engine damage);
  - l) failure to observe instructions in the Operating Instructions of the vehicle manufacturer or Warrantor;
  - m) failure to provide all information necessary to establish the damage or failure to follow instructions to minimise the damage;
  - n) failure to perform the maintenance or service work prescribed or recommended by the vehicle manufacturer on the vehicle in a contract workshop accredited by the manufacturer (the service book is decisive);
  - o) failure to observe the service intervals prescribed by the Warrantor for the component;
  - p) intervention on the odometer to influence the warranty or failure to report a defect and exchange, stating the relevant kilometre reading;
  - q) malicious or negligent behaviour and failure to apply the general duty of care (failure to check oil levels etc.);
  - r) theft of the vehicle or vandalism to the vehicle (including consequential damage);
  - s) Performance of repair without written consent from the guarantor.
4. Irrespective of co-operative causes, no warranty is given for damage:
  - a) for which a third party is or should be liable as manufacturer or supplier, or due to a repair order or other warranty undertaking;
  - b) which was caused by further change to the original design of the vehicle or further fitting of non-standard or accessory parts not approved by the manufacturer. Exceptions to this rule are changes made by the Warrantor.
5. This warranty becomes invalid if false information of any type is given deliberately.

### **§3 Start and Duration of Warranty**

The present agreement comes off only if all following data are sent back to the guarantor and the guarantor confirms the conclusion of the contract. The warranty ends at the time when the vehicle reaches a kilometer reading of 100.000 km (60.000 km M-models) but at the latest two years from first registration of the vehicle.

### **§4 Warranty Service**

1. The warranty service consists of a reimbursement of the costs necessary and actually incurred for repair, including all necessary parts. The warrantor bears warranty costs  
up to 10.000,00 EUR gross per claim including all costs for BMW, MINI cars  
up to 13.000,00 EUR gross per claim including all costs for BMW M3, M4, M5, M6, X5M, X6M
2. As well as the costs of the repair, hire car costs for max. 10 days at a maximum daily rate of 97,00 EUR gross will be reimbursed. At most the same vehicle class may be charged.
3. Costs of towing the vehicle to an official franchised dealer of the vehicle marque up to max. 250,00 EUR gross are reimbursed.
4. The Warrantor bears the repair costs and where applicable the costs of the parts and labour according to the manufacturer's standard times and part prices applicable in Germany. The manufacturer's standard times are decisive for the remuneration of labour costs. The hourly rates and parts prices may be charged at most at the warranty rate normally reimbursed by BMW AG as.
5. The Warrantor reserves the right to use or provide exchange parts or equivalent parts where available.
6. Payment under the warranty is made only on the basis of the original invoice from the repairing workshop.
7. The warranty does not cover...
  - a) costs for test, measurement and set-up work where not incurred in connection with damage covered by the warranty
  - b) remuneration for consequential damage
  - c) costs of air freight
8. The warranty does not give rise to claims for subsequent performance or reduction of the purchase price.

### **§5 Performance of Warranty Service and Procedures**

1. After finding damage covered by the warranty, the policy holder shall proceed as follows:
  - a) the damage covered must be reported to the warrantor immediately in writing, in all cases accompanied by the following documents:
    - detailed description of damage
    - complete service record in the case of damage to engine or transmission, with invoice from the last oil change
    - vehicle certificate (copy)
    - cost estimate
    - photo documentation of VIN number, vehicle registration and damaged component in installed state
  - b) repair of damage under the warranty may be performed only after written consent by the Warrantor;
  - c) performance of the repair must be proven with plausible photo documentation of the damaged parts with reference to the damage vehicle
  - d) the repair must be performed by the warrantor or an authorised BMW AG dealer or through one of his sales partners.
  - e) if the repair is not performed by the warrantor, the repair invoice issued must show separately the work performed, the parts prices and labour costs with standard times; the repair invoice must be submitted to the warrantor within one month.
  - f) the work performed must be charged in the same manner as work performed on behalf BMW AG as manufacturer.
2. The policy holder must prove that the maintenance or service work prescribed or recommended by the vehicle manufacturer on the motor vehicle has been performed in a workshop accredited by the manufacturer. The service book is decisive. This must have been completed by an authorised workshop.
3. If the policy holder infringes any of the above obligations, the Warrantor is released from his obligation to provide the service.

### **§6 Transferability of Warranty**

If the vehicle is sold during the warranty period, the warranty transfers to the new owner. The name and address of the new owner must however be reported to the Warrantor.

### **§7 Limitations**

All claims from a warranty incident lapse six months after the damage has been reported to the Warrantor or repair workshop but at the latest six months from expiry of the warranty.

### **§8 Other Conditions**

1. Secondary agreements, changes or additions to these conditions must be made in writing and expressly marked as such.
2. For all claims arising from this contract, the law of the Federal Republic of Germany alone applies with the exclusion of the UN Purchase Law.
3. If the policy holder is a businessman who in concluding the legal transaction is exercising his professional or independent commercial activity, a legal entity under public law or a special fund under the public law, the competent court for disputes arising in connection with these warranty conditions is Aachen
4. If any individual clause of these conditions is invalid or void, the validity of the other clauses is not affected. The same applies in the case of an omission in clauses. Instead of the invalid clause or to fill the omission, the parties shall reach an agreement which in a legally permitted manner comes as close as possible to the economic purpose of the clause to be replaced.

**B: AC Schnitzer warranty contract for BMW, BMW M und MINI cars  
2 years warranty - inclusive !**

This contract comes into effect only when all information below has been returned to the Warrantor. The AC Schnitzer Warranty Conditions (Issue december 2014) apply.

At the same time, the dealer certifies the proper installation of the AC Schnitzer performance upgrade in accordance with the AC Schnitzer Fitting Instructions. **Please send this contract and a copy of the installation invoice and vehicle document to the following fax number immediately after installation:**

**0049 (0) 241 / 5688 135**

The conversion requires registration under §21 StVZO, otherwise the vehicle permit for use lapses. The warranty also lapses on modifications to or intervention in the component supplied by AC Schnitzer.

The customer is informed that the service intervals specified in the BMW Service Book, and the service intervals specified on the AC Schnitzer component, must be observed. The General Terms and Conditions of Kohl automobile GmbH, AC Schnitzer, Neuenhofstraße 160, 52078 Aachen, also apply.

AC Schnitzer Component	<input type="text"/>
Part number	<input type="text"/>
Invoice number	<input type="text"/>

**Vehicle**

Manufacturer	<input type="text"/>	Model	<input type="text"/>
Capacity	<input type="text"/>	KM reading	<input type="text"/>
VIN No.	<input type="text"/>		
Registration	<input type="text"/>		
First registered	<input type="text"/>		

<p><b>Extended warranty desired:</b></p> <p>Yes <input type="checkbox"/>      No <input type="checkbox"/></p> <p><small>*More informations are described under the enclosed conditions to the extended <u>warranty</u>.</small></p>
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Vehicle with  automatic transmission  manual transmission

**NOTE: Important Information for the customer !**

The following measures must be performed and observed in order to maintain the warranty:

- This form must be returned by the customer duly completed, immediately, within 10 days. Failure to return the form invalidates the warranty, and hence any damage in event of a claim is charged to the customer.
- **In the event of a claim, no intervention is reimbursed or performed without the written consent of AC Schnitzer.**
- Observation of the service intervals specified in the BMW Service Book.
- Observation of the service intervals specified for the AC Schnitzer component.

The following documents are required for a warranty claim:

- Copy of vehicle document
- Copy of BMW Service Book
- Copy of AC Schnitzer Service Book for component (where supplied)
- Photo of damaged components in the case of mechanical damage (for all claims)

Place, date Dealer stamp / signature Signature of vehicle owner